



TESTIMONIALS

CUSCO & OTHER DESTINATIONS

James Gettys – Sacramento, CA



Hi Magical Team, I completed your survey. Ian and I had a wonderful trip to Peru – Cusco, Aguas Calientes and Machu Picchu. Our one week was well prepared, went smoothly and the people of Peru, excellent. Magical Cuzco Tours was excellent before, during and afterwards. I am glad we upgraded our hotels in Cusco and Aguas Calientes to 4 stars and the upgrade on the train to Aguas Calientes. Feel free to share our itinerary with fellow travelers. Thank you very much. Our trip coordinator in Cusco, Paul Cano Callañaupa was the best, thank you for the selection. Anyone can contact me if desired.

Nick Batselos – Bethesda, MD



Hi Magical Team: I haven't had a chance to talk very much to the boys since they've returned, but from the little bit that I did speak with them, they said that they did enjoy their trip very much. I am also very pleased, especially that they didn't get lost and came back both "in one piece!" (;>) I will get them to complete the survey and get it back to you sometime next week. I'll also ask them if they want to have their picture up on your website. Thank you very much for coordinating this trip for them. I am very grateful! Nick

Pat Boglio, West Burke, VA

Hi Magical Team, we are still in Bolivia but will return home August 8, when I will complete the survey. But I must tell you how much we enjoyed traveling with you. We were very impressed and will recommend the company to others. But now I'm using hotel internet and will wait to do the survey. Thank you and your company for everything that made our trip to Peru wonderful.

Mark Nelson – Washington, DC

Overall, it was a great trip. The guides were fantastic, informative, friendly, and engaging. The guides, drivers, and just about everyone was also very welcoming. The food was wonderful as well. I would love to have had more time in the Sacred Valley but we simply didn't have enough time to do more and I wouldn't change our itinerary. The wonderful food was one of the nicest surprises of the trip. All meals were excellent, including at the first hotel we stayed at in the Sacred Valley (Casa Andina). The only meal that was a disappointment was a lunch in the Sacred Valley on the day we toured the sites - that place



was too touristy, crowded, and the food was mediocre. The Costanera 700 in Lima was a highlight, possibly the best seafood I've ever had. I would highly recommend Magical Cuzco Tours to others and indeed already have given your information to others.

Will Stone – Montgomery, TX

Thank you so much for a wonderful trip. Everything went according to plan and my wife and I had an absolutely wonderful time. The guides were outstanding and the transportation was terrific. We went to the top of Machu Pichu and it was a breathtaking experience both figuratively and literally. Peru is a beautiful country with wonderful people and at some time in the future we will try to make it back. Thank you again. Con mucho gusto!

MARTINO FAMILY – South Salem, New York



We had a wonderful trip. Thank you for all your help. My family will never forget this experience. I wish I had understood that Willoq community was 2.5 hours away from Cusco → vincular con Cusco en "About Peru" . It was not a do-able trip at the pace we wanted. Our guide and driver were very flexible and made it work out really well, adding some fun easier additions.

The River Rafting was really fun – a perfect family activity.

Gennady Bekasov – Madison, WI

I would like to thank you personally, as well as your company for the great job that you've done with our trip to Peru. We had wonderful time in your country and everything was so well organized! You have a beautiful country and great people.

Thanks again and good luck with everything!

Charles DeDeurwaerder – El Segundo, CA

The trip was fabulous. The guide Adrian was a very comfortable host. You had the trip laid out just the way I hoped for. We had a few members on the trip that were not prepared for what we do (they were new). And they complained. I hope that did not discourage Adrian from continuing being a leader, it can be challenging at times.

Peru is amazing. The historic sites and geography of the north are as fabulous as Machu Picchu and should not be understated. What an amazing landscape and history you enjoy.

With very sincere appreciation,

Frank Riepe – Sudbury, MA

Just arrived in Buenos Aires after a truly amazing week in Peru. Everything you have heard about Macchupichu is true - an awesome, mystical, gorgeous spot on this good earth. The trek was exhausting and rewarding and exhilarating. Spectacular mountain views everywhere. Could not sleep (but didn't mind) or eat much (thrilled) or walk without stopping to catch my breath after 5 steps (pain in the back) for the first 2 days. Most fascinating to me are the people, mums with beautiful babies slung in colorful woven blankets on their backs abound, all shapes of hats & capes & ponchos....and the sight never grows dull. Markets to sell over.



It has been just wonderful to share all this splendor with Claire. I hope all is well with you back home in Boston. Love & hugs, Frank

Deepa Sethu – Chicago, IL

Thank you for all the effort in organising the tour for us. We had a lovely time in Peru and will highly recommend the country to other people. I have attached the feedback form here. Warm regards. Deepa

Janna Niebyl – Centreville, MD

I want to thank the Magical Team fore the grate trip I had. Everything was very well organized. The guides were professional and I felt safe and welcome in your magic country. I will recommend your agency to my friends and relatives. And the memory about my trip will stay with me fore ever. Thank you very much. Janna.

Susan Moulder – Fayetteville, GA

I have wanted to write and thank you ever since my husband and son returned from their visit to Peru. They had a wonderful time in your beautiful country and everything worked out perfectly - thanks to you and your tour company. You put together a fantastic trip for them on very short notice, and we all three deeply appreciate all of your time and hard work. It truly was a magical Cusco tour!

My husband works in the airline industry, and knows many other people who travel, so he will tell others about your company and will highly recommend it to anyone else planning to visit Peru. Sincerely, Susan Moulder

Jonathan Bard – Austin, TX

We returned home from our Peru trip yesterday and wanted to send you a quick note of thanks. You are to be complimented for the quality of the itinerary and the high level of proficiency of the people who worked with us. the various guides were excellent, particularly Nilo, who guided on the Sacred Valley tour, and Victor Hugo, who guided at Machu Picchu. also, the hotels were very good, particularly the Pakaritampu Hotel and the Hatuchay Tower Hotel. Jon and i had a wonderful experience in peru. Cordially

Harriet Jones - Nashville, TN

Hi Magical Cuzco Team - We were excited to receive our backpacks, with everything in excellent condition from Aguas Calientes. Margie Funk & I enjoyed our whole adventure; and your care with the packs was another example of the excellent service you provided for our whole trip! We have great memories. Best wishes in the coming months with new visitors. Sincerely, Harriet Jones :~)

Frank Hanzlik – Austin, TX

Just wanted to let you know that our trip to Peru was fantastic...logistics were smooth, guides were great, and food on the trail was fantastic. Magical Cuzco Tours made our trip to Peru the trip of a lifetime-great service and attention to detail, fabulous food, and strong cultural pride. I would definitely recommend them to anyone looking for a first-class adventure. Your team did a great job. Thanks so much. Regards. Frank Hanzlik



Tricia Santos – Derwood, MD

I haven't properly thanked you for the very wonderful arrangements, which made our Peru trip really memorable. I have been spreading the word around on your company's good service. Thank you very much for everything. I just heard of the flood in Cuzco. I hope everyone is okay, especially our guide Erica. Please extend our wishes to her and that we will be praying for her safety and her family.

Thanks again, Tricia

Louise O´Hara – Chino Hills, CA

Dear Magical Team, I am in Bolivia now but wanted you to know that I had an amazing time with Magical Cuzco tours! Everyone was on time, I felt very safe and the sites were truly magical! Thank you and your staff for doing such a good job and for taking such good care of me...and my husband thanks you too. Hopefully I will get the chance to do it again! Regards, Louise O´Hara, very satisfied customer!!!

Diane Ritcher, Owings Mills, MD

Just wanted to let you know that we are back from Peru. Everything went very smoothly and we were really pleased with Magical Cuzco Tours. And yes, the experience was awesome! We'd love to get together with you to share experiences. Thanks for your input. Diane

Jeff Cummins, VA Music Adventures, Virginia, MD

Dear Friends - thank you for the incredible hospitality you showed us on our recent visit to Peru and Ecuador. We are home, safe and sound, with fond memories of the experiences we had, and the new friendships we formed.

Please do consider bringing a group to the States, and should your travels bring you to the Washington, DC area we would be most pleased to offer concert opportunities, local sight seeing, and home hosting for your students. With warm wishes and grateful thanks, Jeff Cummins. Artistic Director. Virginia Music Adventures, Inc

Fran Adams – Boston, MA

Just arrived in Buenos Aires after a truly amazing week in Peru. Everything you have heard about Macchupichu is true - an awesome, mystical, gorgeous spot on this good earth. The trek was exhausting and rewarding and exhilarating. Spectacular Mountain views everywhere. Could not sleep (but didn't mind) or eat much (thrilled) or walk without stopping to catch my breath after 5 steps (pain in the butt) for the first 2 days. Most fascinating to me are the people, mums with beautiful babies slung in colorful woven blankets on their backs abound, all shapes of hats & capes & ponchos....and the sight never grows dull. Markets to kvell over. It has been just wonderful to share all this splendor with Claire.

Naomi Oxman – New York, NY

Hi Wendy, Sorry I missed your call; we had already left the states for Peru. We had a great time and Pilar was so HELPFUL and WONDERFUL to work with. I will surely recommend your agency to anyone I know that will be traveling to Peru. I'm sorry that we didn't connect.

Aliza told me about you and how terrific you are. It would have been nice to meet, but I guess you were in the states. Oh well. In any event, thanks for helping enhance our trip.

The hotel you arranged for us worked out perfectly. By the way, we even were able to check out Jazz Zone which was just down the alley from our place. It was great. Gracias por todo! Adios, Naomi :-)



Penny Harrington – Nashville , TN

My husband and I had a great time in Peru arranged by the Magical Tours. We would love to take a similar trip to Argentina and wondered if your company books there and if not, if you have any recommendations about the company to contact. We were not part of a large group and really liked that part.

Peter Buist – USA living in Peru

Thanks for all of the arrangements for our trip to M.P. Everything went smoothly and our guide was terrific. Best wishes, Peter

Margot Knepp- Apex, NC

Thanks for such an efficiently managed tour! We just got home last night. I was impressed with the way the arrangements all worked out especially our extra night in Lima and the transportation that involved. I was worried we would get stuck somewhere! All the accommodations you arranged were fine. I liked Hotel Condador the best. The staff were very, very accommodating and prompt. The meals were all good too, and it was interesting to eat in some of the small country places. All of the guides you had for us were friendly and knowledgeable. It was really impressive how everything game together so well without any breaks in the scheduling! Some of the days were awfully long, but I understand we only had a limited amount of time and Susannah wanted us t o see as much as possible! Give everyone my regards and thanks! Margot Knepp

Claude Cassagne- Plainsbord, NJ

Dear Magical Cuzco Tours: I am still in dreamland about my Peru trip with you last April. It was so perfect, magical and life-changing. I was so impressed with your professionalism and how everyone was always waiting for me at the trains/buses/airports and how great the guides were. I have now printed big prints of the pictures I took and put them up on my apartment wall! You had said that I should email you some pictures of my trip..but what kind of pictures do you want? I took over 500 pictures!! I also was wondering if you recommend a tour company for Chile and Easter Island? Thank you Claude Cassagne

Meryl Luallin- San Diego, CA

When someone makes arrangements on the Internet with pure strangers, they never know if it will turn out all right. I had some apprehension about how things would go. Needless to say, you all exceeded our expectations. I was especially pleased with the way we were treated (as Very Important People) at every airport pick up; every hotel check in; and every tour pick up. We also really appreciated the calls in Lima when Terry (my husband) was sick. Thanks for arranging transportation from the Condado hotel to the Lima airport last Sunday evening. You all are the BEST!!! Do you have other countries that you arrange tours to? Or just Peru?

Thanks again for a truly Magical experience. Best regards,



Lois Ann Atkinson, family & friends – Kinston, NC



What a trip! Wow, how will we ever travel without the wonderful assistance of Magical Tours? Any other spots you are thinking of? We had an amazing trip. Our friends are in love with Peru. Juan Carlos was a fascinating guide. I can't wait to see you two and tell you just what an incredible experience it was for all of us. Much love.

Michelle Sague - Miami, FL

Our trip to Peru was a grand success. The itinerary for our trip was superbly planned and everything went very smoothly. Never once were we left wondering what to do or where to go. The guides were very knowledgeable and all the transfer staff were friendly, polite and helpful. We stayed in beautiful hotels with great locations. The service we received from your office from the very first contact made via e-mail was absolutely first class and exceeded all our expectations. Thank you for a great vacation.

Paul & Valerie Hutcheson - Corona Del Mar, CA

Paul and I just wanted to thank you and your team for a very wonderful experience in Peru. The trip was perfect! We had no rain for the two days in Machupicchu so we were very lucky! We enjoyed Lima, Cusco, Aquas Calientas and the Sacred Valley very much. After seeing the sunrise on Machu picchu on our second day, we climbed Winapicchu (sp?) and were fortunate enough to be the first ones up. We had it all to ourselves and did not encounter another person until we were about 1/3 of the way back down! Again, very lucky! Also, we were (again!) lucky enough to get exit row seats on our flight down, and then get upgraded to business class for the return flight so the travel could not have been better! In fact, we had such good luck that we are buying a lottery ticket as we are sure we will win! We forgot to leave the survey at the hotel. If you'd like us to mail it to you, please give me an address and I'll do so. Again, Gracias! We had a "magical" trip!

Michael & Nina Naidus – Los Angeles, CA

I am tired after the difficult journey home ... but I can't thank you enough for the lovely treatment we received, thanks to you and your wonderful team, throughout our visit. I will, of course, send along some pictures once I have them on my computer! Thanks for everything ... I hope you realize how much your attention and help mattered to us while we were there. Finally back home and had a good night's sleep and I wanted to thank you so very, very much for arranging what turned out to be an absolutely perfect trip for my mother and I.

Things could not have been better. Every single place we went and every single person who you arranged to help us was magnificent. Your team is great, I felt as if a family member was looking out for us while we were there. Talk to you soon!

Guillermo & Ramona Rodriguez – Belleville, IL

I want to thank you for your assistance before during our recently completed trip to Cuzco and Machu Picchu. As you know, our best laid out plans do change, as my plane from home



was cancelled, but we did happen to make it to Lima via Miami instead arriving 5 hours later. And then, when we went to LAN Peru, we were able to leave for Cuzco on the 6 AM instead of 10 AM flight, which made us miss our contact in Lima, leaving all of the voucher's and package that you had made for us. Leslie, as I told you when we spoke while in Cuzco, everything will work out, you made it happen, and during the trip in Cuzco, and Machu Picchu, no problems arose. Your guides, Juan Cornejo Sr. and Juan Cornejo Jr. were fantastic!, especially Juan Sr., with a tremendous insight into the Inca culture. It was certainly a pleasure having them as guides. The person who drove us around (and I am so sorry that I cannot remember his name) was also a tremendous help and took us around Cuzco and showed us around. The stay at the Sanctuary was incredible. As you said, it is expensive, and the rooms are nothing spectacular, BUT, the views, being able to stay until closing time, we basically had the park to ourselves!, and then you can do the same early morning. The dinner meal was fabulous. Unfortunately, when we arrived from Aguas Calientes, later than expected, we were so tired from hiking in Macchu Picchu, that we missed dinner and the MAP museum. Our stay at the Don Carlos hotel was also very good, the people there are very attentive, and helpful with any questions we had. I truly enjoyed the stay in Cuzco. Leslie, as you also know, it was awful the day of departure, same thing that happened to us in St. Louis...flight was cancelled!, and basically everybody was set to leave on Sunday. After talking to you, we were incredibly lucky and were able to go to Lima that day on the 11 am flight. We were greeted by Rosario and Dan, who took us for a tour of Lima, in a few hours, since our flight had changed, and yet she did a great job, took us to as many possible sites of interest in Lima. The late lunch at Segundo Muelle was very good. By the time we were done with the tour, it was 7 PM, we did go to the hotel for a 45 minute stay, basically to shower and then head for the airport. Overall, we had a GREAT experience in Machu Picchu and Cuzco, too short, and some problems with the airlines, hotels stay that were not your fault. I want to THANK YOU, your assistance during the planning and final itinerary, made this trip so special to us, it is without a doubt, the most memorable trip we have taken. If and when, the time comes to return to Cuzco, I will indeed contact you, and I will certainly recommend you and your staff to friends who may want to visit Peru. Muchas Gracias y hasta pronto!

Joy West – Tifton, GA

I have been gone most of the summer, but wanted to take a minute to let you know how much we enjoyed our Cuzco tour. It was incredible. The hotel was great! The services, rooms, and location could not have been any better. Our tour guides were most helpful and professional. Thank you so much for all of your hard work.

Claude Cassagne – Plainsbord, NJ

Dear Magical Cuzco Tours, I am still in dreamland about my Peru trip with you last April. It was so perfect, magical and life-changing. I was so impressed with your professionalism and how everyone was always waiting for me at the trains, buses, airports and how great the guides were. I have now printed big prints of the pictures I took and put them up on my apartment wall! You had said that I should email you some pictures of my trip..but what kind of pictures do you want? I took over 500 pictures!! I also was wondering if you recommend a tour company for Chile and Easter Island? Thank you.



Tere y Antonio Longo - Washington, DC



We are still enjoying our time in Cusco and Machu Pichu. Cusco is a gem that needs to be seen, appreciated and enjoyed. Starting with the flight over from Lima over the incredible mountains of the Andes we felt we were going into another world. Walking the streets of Cusco, savouring the beauty of the city, the clean, crisp air and the wonderful food we had the excitement of being back in time. Needless to say the trip to Machu Pichu was a lifetime dream, a spiritual experience. We were there with the Incas: touching the stones, breathing the air and walking up the mountain were so much history took place. If I had to do it over, I would love to

stay more time. But the whole trip was so well planned that we accomplished a lot in one day. Les deseamos mucha suerte en vuestra nueva aventura. Estamos seguros que van a tener mucho éxito pues tienen un interés, conocimiento y entusiasmo contagioso que hace que el turista se envuelva en todo lo que el país tiene que ofrecer, que es mucho.

Joretta Griffin – Altaloma, CA

I'm sorry I have been slow in answering your letter, Wendy, Brian, thank you for your note today and for caring. Actually, I've just been sidetracked but most recently my husband, Darel, and I had a wonderful week at Lake Tahoe. I appreciated your prompt attention to all my questions and help before the tour. You were extremely nice to work with in planning our trip. Our trip to Peru was a big success! The total group spent 10 days and Darel and I stayed a few days longer with our daughter, Cindy & family. The group travelled each day for nearly 2 hours to the small village of Leticia where we built a church in 4 days. Fortunately we had several men who were either contractors or very handy. The rest of us moved rocks, painted, etc. This was a little 450 year old village that had never had a church. The night of the dedication service, we expected maybe 50 people. It was amazing as people started coming up the hill to the church.....finally reaching about 200 persons. We did this work under the direction of our daughter & son-in-law (Obed & Cindy Alvarez). Obed is the director of AMEN MISSION. They have lived in Peru for 17 years. Your company was recommended to us by their pastor, Mark, at Union Church. And of course our trip to Cusco & Machu Picchu went very smoothly. Our hotel worked out great in Cusco and we enjoyed the city. We liked the dome train ride. It was comfortable and the views were outstanding. The replacement guide we had for Machu Picchu was more knowledgable than the lady in Cusco but somewhat hard to understand. The day in Sacred Valley was superb.....the lunch was the best we had on the trip! And the atmosphere was so pleasant. I have recently been talking with a woman by the name of Jenny Braun. She is in charge of trip from Northkirk Presbyterian Church. They will also be doing a mission trip under the direction of AMEN MISSION. They will be coming to Peru next summer. I will give her your information. It is my understanding that they will have about 18 persons (?) and want to also go to Cusco and Machu Picchu. We have another group from the Magnolia Presbyterian Church going returning to Peru next summer. They were there in 2004 and did travel to Cusco & Machu Picchu. It is my understanding they want to do a different tour next year. Do you have information on other tours in the country? I would like



to recommend them to you also. Wendy, thank you for trying to get a hold of me while I was in Lima. I would have loved to have coffee with you. Perhaps that will happen at another time. Again, thanks for your good guidance. Hugs.

Frans Bijvoet – Quito, Ecuador

Dear Wendy, Just a few lines to thank you for organizing the trip. It all went well and we really enjoyed Cuzco and Machu Picchu. Of course I often saw the place on pictures, but being there is rather special! All the best and thanks again.

Meryl D. Luallin San Diego, California

Attached is the survey with our comments. What I couldn't put in writing on the survey is: 1. When someone makes arrangements on the Internet with pure strangers, they never know if it will turn out all right. I had some apprehension about how things would go. Needless to say, you all exceeded our expectations. I was especially pleased with the way we were treated (as Very Important People) at every airport pick up; every hotel check in; and every tour pick up. 2. We also really appreciated the calls in Lima when Terry (my husband) was sick. Thank you (and Flavia) for arranging transportation from the Condado hotel to the Lima airport last Sunday evening. You all are the BEST!!! Do you have other countries that you arrange tours to? Or just Peru? Thanks again for a truly Magical experience. Best regards.

Harris Kline – Manalapan, NJ

I wanted to thank you both for THE best, THE most efficient, THE easiest vacation tour I have EVER had! Everything was PERFECT! I really was stunned when the driver was there to meet us even though we missed our flight out the first day!!! Every driver was ON TIME and every detail was outstanding. I cannot thank you enough for making my honeymoon such a wonderful event. My only complaint or regret is that you do not cover other parts of the world. Thank you both so very much!

Ada Kugavesky – Washington, DC

Greetings, Wendy. Just wanted to let you know that we're back and very pleased with the trip. your arrangements were very good. Unfortunately, I was not able to recover from the altitude sickness while in Cusco and surrounding areas. I did see many of the sites around there even though not thoroughly as if I had been well. I had none of these problems on the trip to Machu Pichu so I was able to enjoy that experience. The guide was very knowledgeable about the areas and history and very personable to boot. The driver was very pleasant and reliable. I was well as soon as we were back in Lima and we were able to take in some of the sites there, meet some of Alex's friends, see the beach house he rents with friends, do some shopping and enjoy both our time with Alex and in and around his lovely place on the coast in Miraflores. The tasting meal we had at Astrid's the last night we were in Lima was superb, thank you for arranging that. We were sorry that you were not able to join us on Monday night, we all had a good time. Thanks for all your help. Best regards.

Krikor Soghikian – Oakland, CA

Hello Brian, we're back home. The hotel arrangement worked out fine yesterday. But we had a problem when we arrived in Dallas today. There was an hour between our two flights (to San Jose and Oakland). I guess whoever made the reservations did not realize that we had to go through customs. By the time we disembarked, went through passport control



then customs there was only 15 minutes left before the flight. We had to run through long corridors (I don't know if you have ever been in Dallas airport; it's not user friendly) and then through security, the departure time had arrived. My wife ran ahead to the gate and the agent at the counter was really helpful; she telephoned the cockpit and stopped closing of the door. I was a bit slow, because I use a cane; my wife saw an attendant with a wheelchair at the gate and sent him to fetch me at high speed!. All in all it was a very close call. The Horoupians were not as lucky; their plane had departed when they reached the gate. I am mentioning this so that in the future you make sure to allow enough time for a connection. Anyway, we had a very nice trip. Elga de la Cruz is an exceptionally pleasant and knowledgeable guide; she made our tour more interesting and enjoyable. So we'll contact you when we decide to go to South America again. Regards.

Chris Eaton – Petersburg, FL

Muchos gracias para el viaje...todo fue bueno!!!! Todos los arreglos fue bueno y los guías y los hoteles!!! Me gusto mucho el Novotel en Cusco...wow! I think I still have a remaining balance of \$90. I will just leave that there and use it in the fall when I return. Thanks.

Jeff Cummins - Annandale, VA

Dear Friends - thank you for the incredible hospitality you showed us on our recent visit to Peru and Ecuador. We are home, safe and sound, with fond memories of the experiences we had, and the new friendships we formed. Please do consider bringing a group to the States, and should your travels bring you to the Washington, DC area we would be most pleased to offer concert opportunities, local sight seeing, and home hosting for your students. With warm wishes and grateful thanks.

Penny Harrington – Nashville, TN

Larry and Lisa had a wonderful time as we did. The tour was wonderful and we loved the guides. Thanks for getting us all in and out before the avalanche. Hope injuries were few. The people are wonderful and gracious to allow us to share their sacred land. Let us know if we can ever assist with visitors in Nashville-Music City, USA. Thanks.

Peter Kane – Richmond, VA

I had never travelled with a tour operator before (and wasn't thrilled with the idea), but it was such a treat to be able to concentrate on enjoying myself and the sites instead of the logistics. Well done! Hope you are well.

Nicolas Christodoulou – New York, NY

I would like to thank you for the excellent service you have provided me during my stay in Peru. You made my trip as comfortable as it could possibly be. I will definitely recommend Magical Cuzco Tours to any of my friends interested in visiting Peru. I really enjoyed my vacation, the country and especially the people there. Regards.

Willy Toribio – Arlington, VA

Thank you very much. I had a great time in Cusco/Machu Pichu. The guides that met me at the airport and took me to the train station were very helpful. The hotel was very nice. Everything went very well. My only regret is that i didn't plan an extra day in aguas calientes so that i could spend more time in Machu Pichu.... the only minor inconvenience was in cusco when the guides that took me on the the tour had my name for the bus but did not have my



tickets to the 3 sites. I purchased them as we arrived. Other than that everything was great. As it happens Saturday when I was coming back to Lima. There were problems with the weather and I spent the day in the airport. The airline put me up in a hotel for the night and I ended up attending the 3rd place Copa America game at the stadium. So it turned out well. I had a good time in Cajamarca visiting my grandmother and family... unfortunately, because of the holidays I had to come back early because there were no flights out the rest of the week. Thanks again for everything...I had a blast!

James Feldbaum - Sarasota, FL

We just got back to the USA. The trip was PERFECT! You are the best. Melinda and I wanted to thank you and all of your team. I'll give you the details once I catch up on my sleep.

Cindy Wolf - Akron, Iowa

I just wanted to send you an update note to tell you we had a wonderful time on our trip. Thank you for all of your help. Lalu was wonderful. My entire team had a great experience. Thanks again.

Al and Elsa Gray - Salt Lake City, UT

Thank you again for the wonderful job you did for our group. We are very appreciative of your efforts in our behalf. DID YOU RECEIVE THE GROUP PHOTO SENT TO WENDY LAST WEEKEND? Regarding the survey, I have four comments.....1. I reviewed the trip with Wendy at the dinner last Thursday night. The few things we would change were discussed in detail with her (i.e. keeping group together, gratuities, revision of one day's plans, etc.). We also talked about the hotels, tours, and other amenities of the trip. Overall, our satisfaction level was quite high among our friends in the Group. 2. Each person in the Group received a survey, and if desired, had an opportunity to fill them out and return them to you. Normally, we let the people decide whether they wish to fill out more forms. On most trips, we are not asked to do this. 3. I sent a FINAL E MAIL to everyone yesterday, promising not to clog up their E Mail box with any more mailings. 4. We are busy getting the next trip deposits gathered at the present time. At Church on Sunday, we had at least 8-10 people ask us if we are going to go to Peru again in the near future. Anytime we can get 30 or more people together, we would consider taking another group. Would you consider going with us again? Best regards.

Diane Richter - Baltimore, MD

Just wanted to let you know that we are back from Peru. Everything went very smoothly and we were really pleased with Magical Cuzco Tours. And yes, the experience was awesome! We'd love to get together with you to share experiences. Thanks for your input.

James Van Auken - Virginia Beach, VA

Hello Ana Maria. Thank you for leading our group through a wonderful trip of Peru. The travelers have told me how valuable you were on the trip and how grateful they were to have you with them during their journey. Thank you again.

Igal Miron - Israel

Hi Brian, How've you been? I got back home last week straight to the mad house and I'm already all set for the next trip. The last couple of weeks of the trip I didn't have access to the internet so I couldn't write to you earlier. Getting to Ecuador, the Galapagos gave us an



opportunity to compare between travel agents. I have to tell you, the one we've used for the Galapagos trip was one big flop. Promises were not kept; itinerary changed without notice, the whole thing was one big improvisation. A completely different and a very bad way of taking care of clients. I'd like to thank you, again, for everything you've done. It made to trip a lot more enjoyable. I hope we'll get a chance to do it again in the (near) future. Take care.

Merefith Delap - Kingwood, TX

Juan Cornejo was Very knowledgeable kind, spoke great English.

Glenn R. Abrams - Springfield PA

I've traveled extensively. Elga was the best guide I have ever had.

Bree Dallmeyer - Aston PA

Elga was awesome, friendly, funny and very knowledgeable.

Kristina Whimpeny - King of Prussia PA

Our Cusco Tour Guide (Elga) was excellent!! Very friendly and very knowledgeable!

Patricia Mosley - Oxford PA

Elga was very considerate of our needs.

Mauro Teixeira Sampaio - Rio de Janeiro

Many thanks; you guys did a real wonderful job.

Joy West - Tifton, GA

I have been gone most of the summer, but wanted to take a minute to let you know how much we enjoyed our Cuzco tour. It was incredible. The hotel was great! The services, rooms, and location could not have been any better. Our tour guides were most helpful and professional. Thank you so much for all of your hard work, Joy West

Sarah Mott - Attleboro, MA



We had a trip of a lifetime thanks our Magical Cusco friends! Peru is one of the most friendly and fascinating places in the universe. I would return to Peru and work with Magical Cusco again.

Mariangela Mancuso - Rio de Janeiro, Brazil

It has been years that I have been wishing to visit Machu Picchu. Finally the opportunity arrived because I got the time and my cousin's excellent company. My ex-husband had just come back from Peru and he recommended Magical Cuzco Tours. What an excellent piece of advice! They were, in the person of Magical Team just marvellous! Not only did she change the route and dates many times to accommodate my cousin and I, as she was super careful



in keeping in mind the dates when some tours were available or not (as to the Sacred Valley), finding last minute Vistadome's tickets... she was unbelievably efficient. Because by email it was almost impossible to adapt everything to our needs, we had to resort to Skype and it helped a lot. Although she did not have a microphone and we had to type, still it was as immediate as it could be. We loved the staff, in the Libertador Palacio Inka Hotel in Cusco who changed rooms (in fact upgraded us) when we complained about the cigarette smell, and the food and service were excellent! The transfers were very good too taking us inside the airport and checking us at the right counter so we carried no luggage at all. The drivers were conversationalists and explained everything we asked them, took us to the best and safest money exchange and on the last day, recommended us a divine restaurant: "Costa Verde" which has a Sunday lunch show with typical dances that was very pleasant to see. "Astrid e Gaston and "Costanera 700" were very good too and the last one was a recommendation made by Magical Team. I had ceviche every meal I could and have already cooked it at home. Everybody loved it! Our guide Victor in Machu Pichu was very well informed, patient with my slow walk due to a knee problem and I was impressed to see how many of them spoke so many languages fluently almost without any accent! They were all well trained in their profession. Peru is a place I recommend wholeheartedly and Magical Cusco put the cherry on our cake

Diana Feldman – Jacksonville, FL

Magical Team, we want to thank everyone at Magical Cuzco Tours for making our trip a very magical trip. We all have fallen in love with Peru and want to go back. Everything was perfect. Thank you also for going to Bob & Diana's rescue after their trip. We were able to get a private driver in Lima and spent all day going around Lima, the fountains, and the ruins outside Lima at the ocean. I would recommend as a must for visitors to see the fountains at night with the laser show and the ruins at Lima. Having a private driver we were able to spend as much time we wanted at different places and not be on a structured tour. He was also very knowledgeable about Inca history and the area. If you ever need a recommendation to anyone just let us know. Again thanks for everything. Linda, Diana, Bob, Will & Nelson

Alfred Esser – Solana Beach, CA

Wendy, when we talked last week on the phone you asked me to send you some pictures from our recent travels in Peru. Well, it took a bit longer than expected to get them ready, but be beware - I am not a good photographer! Also please convey my thanks again to Magical Team for all the last minute arrangements for our excursion to the Explorers Lodge. We had three wonderful days there and enjoyed it very much. Please don't forget to let us know when you plan to visit your sister in San Diego, we would very much like to meet you in person.

Chad Johnson, Hleton CO

Good evening, I am writing as I recently toured with you all in Peru and your service was wonderful. I am again looking at other South America travel opportunities but wanted to see if you could recommend someone for me to touch base with. I love the adventure travel and at an economical price. Again, thank you for my last trip - you all are very good.



Susan Weimer- O'fallon, IL



I'm sorry this has taken me so long to e-mail this to you. We had a wonderful time on our tour. Everything was arranged so wonderfully. Our Hotels were very nice. The interpreters were very helpful, knowledgeable and kind. We would highly recommend anyone going to Mochu Picchu to call you and arrange the entire trip. Thank you for all the time you put into making sure our trip was worry free and all the details taken care of. Thank you, The Weimer family

Jhon & Cindy Fitzgerald – Westport, CT

We did not have the opportunity to write sooner after returning from our 2½ week adventure in SA with you and Paul as tour operators for Peru and Ecuador. I thought perhaps you would appreciate some feedback, as Paul requested and we provided for Ecuador and Galapagos. I'm copying Paul for him to see because I've added some thoughts that affect his part of the trip and planning as well. Not your responsibility, but Lan was terrific with their flights, courtesy, on-time performance, flight attendants, check in, luggage, etc. We were detained for an extra bag check (along with other passengers) in Guayaquil, but the flight waited and all was well.

All the transfers and itinerary in Ecuador were perfect. Always met, driven, and safely delivered. The first drive from Puerto Maldonado to the boat was too fast and reckless, and you might mention that to the company used and Paul, the guide (who was superb). On the way back, another driver was more courteous and drove more safely, so it's not that "everyone drives too fast." (Paul, the couple who met, drove and helped us in Guayaquil were OUTSTANDING!!)

Wasai Lodge was about as expected and what we wanted; the river boat journey was somewhat longer than anticipated, but OK; much faster getting back as a smaller, faster boat was used; on the way in we took extra people and groceries, etc., so a larger, slower boat was necessary, Paul's walks and tours were fine. Good attitude and acceptable English. Food was varied and fine; courteous people. Minor problems addressed and corrected. Nice grounds, well kept.

Cuzco Novotel was fine; we changed rooms after the first night for the remaining two as we were unhappy; they say they gave us a free upgrade, but no big deal as the place was half empty; try to negotiate better rooms there for the same price. Good staff; nice place, well located, safe.

Arrangements to and from, and at, Machu Picchu went well; driving, transfers, train, bus, guide (Marybel). Our service meeting and driving us in Cuzco was very good. Some conflict on times, but all resolved; spent time with us on first night in Novotel explaining and coordinating; cannot remember her name, but you'd know. Good! Machu Picchu was spectacular; Marybel was terrific, and English was fine. Inka Terra was superb – beautiful and first class staff (we spent only the next morning at MP and being too early for the train and massages, then lunch). Peru Rail was great (our trains, at least). What a site to visit; and no need to stay at Sanctuary – would not have been worth the premium price given the short walk and bus serve to/from Aguas Caliente (which is all hard to understand until you get there and do it – how simple!).



When we were considering why the combined trip needed so much time, you seemed to insist on the Cuzco – Sacred Valley tour; frankly we were not excited about it, and could have skipped it. The guide was knowledgeable, but over-bearing, and the tour and sites just didn't equal the jungle, MP and Galapagos. We wished we would have just saved the day or used it elsewhere.

Lima was only OK; we booked the JW Marriott, which was nice. I got food poisoning/bacterial infection at a seafood restaurant (recommended by the guide), probably from undone ceviche or poor fish. Our guide (as a guide if not a restaurant recommender) was good with fine English, and the city tour was OK (Cathedral of SF and the bones was something to see!). Pick up & drop off went perfectly – again! But tough city for driving.

For your team - - - we overheard others during our 17 days complaining about boats, guides, flights and transfers, and the riots in Quito, which we just missed as to timing and itinerary (luckily, maybe). Nothing can damage the trip of a lifetime to wonderful spots like screwing up these basics. We had a WONDERFUL trip because all that went perfectly (I recovered quickly, and Cindy overcame altitude sickness in Cuzco and sea sickness on the Grace). Frankly, if all that goes well, no one has to promote or enhance the Amazon jungle, Machu Picchu or Galapagos!!!

Paul, I separately gave you feedback on your part of the trip and the Grace, and that need not be repeated. But some of the above may be new and useful.

Thanks to both of you; we would recommend the trip(s) and each of your companies (and you) to anyone interested, and several friends have already asked.

John & Cindy Fitzgerald

Yin Chu - Greenwich, CT

Hi, I am writing you on board my flight prior to take off. Wish I had time to speak with you but our schedule ran very late yesterday. Despite a few logistical details and miscommunication, overall it had been a great experience. Thank you for your efforts. The cultural exchanges and performances, particularly the Altair School, Accordes School and the final LDS show had been the highlight of the program. The performance in Canete had its challenges but meaningful. Thank you gain for taking care of my medicine issues. I know it took many office hours from the staff and truly appreciate it. I am doing fine, by the way. Adrian and Rosario are to be commended for their work. We'd love to have them again in the future. The bus driver for the past four days, Mateo, had been great, too. I will be in touch shortly for a more thorough feedback. In the meantime I wanted to say muchas gracias. Yin Chu

Louise Laurence – Baltimore, MD

Hi Magical Team, before I get swallowed up by work, I wanted to thank you for a very stress free and relaxing visit to Peru. We all had a wonderful time from the hotels, restaurants to the travel arrangements – almost all perfect. The only thing we would have changed is the lunch that first day in Lima. I think we would have preferred another place or the buffet. In any case, we thank you for all your good efforts and will certainly sing your praises on TripAdvisor. Regards, Louise

Ana Maria Thulsiraj – Coto de Caza, CA

We would like to thank you for giving us a wonderful and memorable trip. We enjoyed our stay at the hotels and the train ride was amazing. We liked Cusco a lot with the towering mountains and we were very close to all the main areas. We loved Lima as well and our



location in Miraflores enabled us to dine in the restaurants overlooking the South Pacific ocean by just walking down the street.

Of course, the magical and mystical Machu Pichu was an awesome sight. We all will remember as it etched a permanent memory in our minds. Our special thanks go to our tour guide Juan who was extremely knowledgeable and helped us understand the ruins and the history behind the various archaeological sites. Please convey our thanks to him. We even met his wife and we saw him bid farewell to us from the station the next day as our train passed. Our driver, Christian was very professional and patient with us.

We would not hesitate to recommend your tour to others as we all had a great time. Thanking you again and the next time we visit South America we will give you a call! Regards, Raj and Ana

Naomi Oxman – Mineapolis, MN

Thanks for working so hard at arranging a good hotel within walking distance to the synagogue. It worked out GREAT!!! The accommodations were wonderful and the walk was easy. We went to synagogue on Friday night and Saturday morning and then walked around Miraflores and to the beach on Saturday afternoon. It was just perfect!!! I hope to return to Peru someday, and you can rest assured that I will contact you (if you're still in the business) for any of my touring/housing needs. I'll also keep your name handy for friends/relatives who may be going and need help arranging their trip. Peru is a wonderful place and we so enjoyed ourselves. Gracias por todo!!! Adios.

Hal Rempel - Canada

Peru, especially the Andean highlands around Cusco and the Sacred Valley of the Incas was very special. Our guide Juan Cornejo brought out the very best for our enjoyment, and if anything, we did not have enough time in Cusco. In hindsight, I would eliminate the Amazon and spend those 2 or 3 days in the Cusco area with a visit to Titicaca. We talk of another visit to Peru in the future, a sure indicator of a great trip. Best regards.

John & Dianne Davis – Rockland, DE

Dear Brian, Flavia and Luis Miguel, Our South American trip is over and it was, indeed, an adventure we will never forget. We would like to take this time to assess, give praise and add a little constructive criticism. Day 1--Lima to Machu Picchu was wonderful. Good flight to Cuzco. All guides prompt, knowledgeable, accommodating. Train ride superb and exciting and again, an extra thanks to Mr. Olivera for the front row seats!!! Box lunch generous and enjoyable. Machu Pichu was breathtaking with a double rainbow to greet us and having the entire place to ourselves lent an ethereal quality to the experience. The Sanctuary Lodge was pure luxury and so beautiful. Unfortunately, we were too tired to have dinner which I know would've have been exceptional. Breakfast was very good. Day 2--Agua Calientes to Cuzco very nice. Thoroughly enjoyed our excellent guide, narration and stops along the way. La Casa de mi Abuela leaves a lot to be desired. Musty, very poorly appointed, very uncomfortable bedding, bugs. This might have sufficed for a couple of young guys in their 20's but something a little nicer for people our age would be our suggestion here. Dinner, however, was superb. Day 3--The beginning of a harrowing day. Our guide did not meet us as scheduled so we left in a taxi as we could not risk missing the bus to Tacna. It got a little stressful trying to understand where to go to pay the tax, find the right gate, etc. without much time to spare. Our guide to Arica was very nice man, did his best to get us through the border checks as fast as he could after we discovered that there was another time change



since leaving the ship, we appreciated that. It was very stressful but we made it with only an hour to spare. Perhaps a better plan would've been to fly us back to Lima from Cuzco and fly to Arica the next morning as some other people from the ship did who had taken a private tour as we did. All in all, a wonderful trip!!! Thank you for everything and the best to you in the new year. JOHN & DIANE DID ALL THIS IN LESS THAN 36 HOURS.

Tom Wagner – Los Angeles, California

I wanted to send you a quick email to thank your staff for doing a wonderful job on our recent tour of Peru with Magical Cuzco Tours. We appreciated the people being on time when they said they would be at a specific site at a specific time. We were very pleased with the Hoteles Mundo Miraflores in Lima, the Casa Andina Hotel in Arequipa, and your hotel the Don Carlos in Cusco. However I must say that we were very disappointed in the quality of the Conde de Lemas Hotel in Puno. The staff at the Conde de Lemas was very friendly and helpful, but that hotel in no sense of your or my imagination is a 3 star hotel! The rugs were worn, mis matched and dirty. Room doors looked as they could be pushed in by anyone wanting access to the room with a simple hard push on the door. I strongly recommend that you do NOT use this facility or you will have many disappointed customers after seeing the other hotels mentioned in this email. Our tour guides were all exceptional, friendly and informative, with the exception of the tour guide at Machupicchu. He was so interested in kissing all of his friends, and talking with other guides and spending time with them we found it necessary to tour the ruins on our own. We were very disappointed with him, but the rest were great! Over all we had a wonderful time, and your country and people were just wonderful. Regards.

Jack Althouse – Green Lane, PA

We did have a great time down in Paracas. Eddie our guide was wonderful and very helpful. The three hour wait at the missions house for a larger bus was dissapointing as we got to paracas late and missed the chance to go to the museum, but we did get to see the rock formations and spend some time out on the dunes before it got too dark. Candelabra was a little dissappointing too. We did not get very close to the formation as i had been hoping. Eddie was not aware of my request to be close to it. Although after i explained my purpose for examining the carving he did his best. We did not get a private boat as i thought we were going to get but were instead put in with other tourists. When we got to the candelabra, i tried to photograph the carving from a distance. My zoom was not strong enough to get the detail I needed. Also eddie did his best to talk to the other tourists as i worked. As the minutes ticked by, i felt i was holding up the other tourists who were anxious to see the wildlife. They were looking back at me and seemed to be getting edgy. If i had had another fifteen minutes closer to the shore, i could have gotten what i needed. I did not get the high quality close up photos i had been hoping for. This was a dissapointment. At least i got to see the carving and get a rough compass reading on its orientation. I don't know if i have the accuracy i need to submit my paper to the archeology department at the University though. Eddie and I traded email addresses and he said he had a friend down there who was an archeologist and would try to get me more data. Hopefully i will be able to assemble what i need that way. Eddie was a great friend and help. You should know he made the trip for our group go well despite the problems and confusion. I apologize for the delay in getting to you about the change of plans for the last day. I had no way of contacting you until i came back out of the highlands. We were working in remote villages some without electricity. I called as soon as i reached lima. I did not know that the missionaries were planning to take



us around lima the first day. It was not on their itinerary that they emailed me before the trip. Any refund we can get will be a big help in our donation to the missionaries for their purchase of land up in canta for a new church. That is where we plan to send any funds we receive back from you. Here are some pictures for you. Looking forward to discussing the plans for march 2007 to the sacred valley. I would enjoy having eddie along as a guide if he was familiar with that area. It sounds like it will be my family (four to seven depending on the older children's college schedules) and maybe a few friends. The group would be about seven to ten people. We are discussing hiking the inca trail and seeing the sites i had listed in the earlier emails. Looking forward to hearing from you!

James Sands – Royal Oak, MI



Brian: The girls and I had a fantastic time! Lima and Cusco were very good, Machu Picchu awe inspiring, but the rain forest was the most captavating experience, a once in a life time opportunity! We intend to go back! The people, the accomodations (except what the Don Carlos calls a suite is three beds in a small room, but is was fine) and the scenery all combined to create a unique and memory filled time. Attached are several pics from the rain forest and I still have to fill out your questionnaire.

David Glass – Condessa, Mexico City

Thank you very much for your help with my trip to Peru. I am actually writing you from the Lima airport internet cafe, having decided that it was too much trouble to try to do a tour with the short time I have here in Lima today. The 4 day Inca Trail experience was great, but has really drained me of energy. Moreover, my left leg is a little sore and so not much good for walking. Please pass on my thanks too to Brian for his suggestions for this trip. They were very helpful, and everything went pretty smoothly overall. Thanks again for organising a very interesting and successful trip to Cusco for me. And also for contacting me once I arrived in Cusco and several times during my stay. Hope to actually meet you the next time I am in Peru.

Willy Toribio – St. Fredericksburg, VA

Brian, Thank you very much. I had a great time in Cusco/Machu Pichu. The guides that met me at the airport and took me to the train station were very helpful. The hotel was very nice. Everything went very well. My only regret is that i didn't plan an extra day in aguas calientes so that i could spend more time in Machu Pichu.... the only minor inconvenience was in cusco when the guides that took me on the the tour had my name for the bus but did not have my tickets to the 3 sites. i purchased them as we arrived. Other than that everything was great. As it happens saturday when I was coming back to lima. There were problems with the weather and i spent the day in the airport. The airline put me up in a hotel for the night and i ended up attending the 3rd place copa america game at the stadium. So it turned out well. I had a good time in Cajamarca visting my grandmother and family..unfortunately, because of the holidays I had to come back early because there were no flights out the rest of the week. Thanks again for everything..I had a blast!



Lori Worcester – East Heaven, CT

Hello Magical Cuzco Tours, I've been meaning to write and thank you for our WONDERFUL adventure in Peru. Everything was greater than I could have imagined. Your coordinating the trip was like a fine painting. Everything just flowed together beautifully. The guides were brilliant and even the sickness that my husband experienced was beautifully addressed by Richardo in Puno, who had his personal doctor in our hotel room in less than a half hour upon our arrival. I cannot thank you enough. I have been busy since I returned to the states but I have over 400 digital photos & just under an hour of video that I am putting together for a documentary. I will fill out the form that I have as a report on our trip. It will be A+s' all the way. I'll be in touch. Thank you again, for all did. Sincerely, PS it TRULY was MAGICAL

Edda S. de Freitas e Castro – Rio de Janeiro, Brasil

Dear Wendy, Thank you very much for your assistance in Peru. The trip was fine, Mauro and me enjoyed very much, people was very agreeable, friend and professional. Be sure that we will point out Magical Tours to ours friends. Best regards,

Christine Amirian – Teaneck, NJ

Hello Magical team, How nice to hear from you! We just returned from a trip to London last night so I just received your email. We did stay at the Hatuchay Tower one night and the hotel building and the breakfast buffet were very impressive, as was the view from Joe's and my room which overlooked the river. My mother's room looked over an alleyway so was not as impressive. Unfortunately, our stay there was spoiled by not having any water or electricity from 6-8 am the morning we went up to Machu Pichu. It was quite disgusting because without the water or electric, none of the plumbing worked, not even the toilet. Also, when we checked in, I asked them to give me change for a 100 soles note (for tipping) and the front desk did not have any change which I thought was very strange for a 4 star hotel. I'm sure when the hotel has water and electricity it is very nice and if I knew for sure that would be the case, I would not hesitate to recommend it.

INCA TRAIL

Ruth Gordon – Forth Worth, TX



Dear Magical Team, our trip could not have been more wonderful. We were taken care of at every turn. The hotels were clean & comfortable with staff that couldn't do enough for us. The food was beyond anything we could have imagined in terms of quality, quantity & variety. All of our guides were well informed and provided us with a real education, especially on the history of the Incas. Special thanks go to Milli in Lima and our dear Celena in Cusco. I, seriously, could not have completed the trek without her sensitive and kindly help. Our days were jam-packed with adventure

as we experienced the wonders of the Inca Empire. Attached is a photo of me (right) and Pat (left) as we walked through the gate of the sun at Machu Picchu. Thank you for a wonderfully unforgettable, once in a lifetime experience.



Lucie Mugot – New York, NY

Very nice staff!! Always on time, we didn't have to worry if our guide and driver will show up or not, we had a very nice feeling of being in vacations!! And not to have to worry! Thank you for that!! Additional Comments I would like to mention the efficiency of the whole group who was just amazing to accommodate us from the planning of our trip to changing the departure dates while in Peru and for having taking care of it in such a smooth way, that we never felt it would be hard to have these changes done. Thank you thank you thank you Magical Team!!! And also thank you to Carlos our, who pretty run after us to the Cusco airport, we didn't wait for the car to pick us up, we forgot we had transfer included...anyway, he found us in the airport (how impressive!) and how surprised we were, he told us that he wanted to thank us for choosing Cusco Magical Tours and hoped we enjoyed our stay in Peru!. That was breathtaking! I have to say that this is an AMAZING customer service! And I am in the industry, so I know more than anybody else what a good customer service could be. And you guys ROCK!! Thanks again for this wonderful experience! We are recommending you to all our friends! By the way, are working on other destinations than Peru, if yes, please let me know!

Jessica Oswald – Miramar, FL



Hi Magical Team, Sorry it took so long to get back to you. I'm trying to catch up at work.

Attached is the survey and some pictures of me and Amy and Andrew. Thank you for all of your hard work coordinating this trip for me. It was the best trip I have ever taken! The itinerary you prepared for my trip was incredible. Not only were my guides knowledgeable and my transportation safe and punctual (which is important for a single female traveling alone!), but the content and quality of the entire tour was perfect! I can't wait for my next trip with Magical Tours. Thanks again.

Jessica

Demetrios Marantis- Washington, DC



Magical Team, Many thanks again for helping to organize one of the best trips I have ever taken. I am sorry it has taken me so long to email you with comments about our trip. I got back to the office on Tuesday and have been extremely busy! It's Sunday now, and I have time to think about the trip. Before I go into details, I just wanted to thank the two of you again for your wonderful help and service. I know that I was probably a very difficult and demanding client to work with. Has anyone else asked you so many questions?? But your answers were always helpful. I really appreciate the time and effort that you

put into making sure that every detail of this trip worked out well. We hardly had any problems, and that was because of the outstanding work you did. I have already recommended Magical Cuzco to all of my friends, and I hope that they use you. I also hope



that I am able to come back to Peru again on a trip that you plan. You were, by far, the best agency I worked with. My sincere thanks.

So, here are some specific comments.

1) Itinerary. The itinerary was perfect. I think starting in the Sacred Valley and ending in Cuzco makes sense, if for no other reason than getting used to the altitude. I wish we had had one more day in Cuzco. Two nights and one day wasn't enough. I felt rushed in Cuzco and would have liked one more day to enjoy the city. Given the limited amount of time we had, I am not sure what else we could have done. But otherwise, the itinerary was terrific.

2) Sacred Valley – hotel. Despite my complaining about not going to the Sol y Luna. I really liked the Casa Andina Private Collection. It was a nice hotel. My one complaint is that the walls are very thin. As a result, you can hear everything that is going on in the room next door. Luckily, our rooms were all next door to each other, so it wasn't a problem. But if our next door neighbors were loud at night, it would have been hard to sleep. On the plus side, the food at the hotel was delicious...surprisingly so. And the spa treatments we had were also very good.

3) Sacred Valley – tour. Juan Cornejo was an excellent guide. He was very knowledgeable and helpful. I enjoyed having someone who knew so much and who cared a lot about making sure we had all of the information we needed. We visited Ollantaytambo, Chinchero, and Pisac market. We did not visit the ruins in Pisac, which I would have liked to see. But we didn't have enough time. The one thing that I did not like at all about our Sacred Valley tour was our lunch at the Alhambra. It was, by far, the worst meal of the trip. The place was way too touristy and felt like a tourist processing factory. I would not recommend sending people there in the future. I also got a little sick from the food.

4) Sacred Valley – restaurant. On one of the nights, we ate at a restaurant called El Huacatay in Urubamba. It was excellent. It definitely catered to tourists, but had a nice, cozy, intimate atmosphere. The food was also very good.

5) Inca Trail – preparation. I think you should revise your "helpful tips" sheet for the Inca Trail. There is really a lot of preparation that visitors should do, and I don't think that your useful tips sheet adequately reflected all of the things that were necessary to bring. If you want to email your useful tips sheet to us, we would be happy to add suggestions.

6) Inca Trail – general. It was amazing. The company that you used was very, very good. Our guide (Vladimir del Solar) was EXCELLENT, as were the porters and chef. Vladimir did a great job of getting us going early enough so we were always felt as if we were the only people on the trail, in the ruins, in the cloud forest, etc. He took very good care of us and was always on the look out for us. He was also very relaxed and fun. He would hang out with us, play cards with us, tell us stories, etc. The hike would have been great on its own, but Vlad made it a really incredible experience. Our cook also baked me a birthday cake, which we enjoyed on the trail. That was a wonderful personal touch that I very much appreciated.

7) Machu Picchu – general. Machu Picchu, was better than I could have imagined. I am VERY happy that we spent two days there. If we had left for Cuzco the same day that we arrived in Machu Picchu, we would have really lost out. It was nice to be able to visit Machu Picchu several times during our visit. I strongly recommend hiking up Huayna Picchu. We did that on the second day and loved it.

8) Inkaterra Pueblo hotel. We LOVED it. It was best of the hotels we stayed in. I liked it better than the Monasterio. The rooms were great. The grounds were great. The food at the Café Inkaterra was excellent. The spa services were very good. But what set the hotel apart was the service, which was top notch. We had a minor problem there (a wood table



rotted, broke, and fell on us and caused serious damage to Mark's camera). The hotel manager (Sara) was extremely gracious, helpful, and very generous in resolving the problem. The Inkaterra was a class act. I would definitely stay there again. In fact, the next time I come, I would like to spend 3-4 days at the Inkaterra. We all loved it.

9) Cuzco – general. I also loved Cuzco. We had one full free day there. I would strongly recommend that your clients take some kind of 3 hour walking tour. We had nothing planned and decided to hire a guide. It helped to have someone walk us around the city, especially since we were there for such a short amount of time.

As I mentioned above, I would have liked another full day or at least another half day in Cuzco. I felt like there was so much to do and see, but we didn't have enough time.

10) Cuzco – Monasterio. I ended up liking the Monasterio a lot, but I was very disappointed at first. They put some of us in awful rooms at first. They were tiny and had no atmosphere. Thanks to your operations team, we got upgraded on the second night. Our new room was fantastic. But for such a lovely, and expensive hotel, I was very disappointed in the initial rooms they gave us. I was also initially disappointed in the service. We arrived, and the hotel staff was not particularly gracious. It may have been because I was tired and annoyed at the rooms when I arrived. After the first impression, the service and everything at the Monasterio greatly improved. I ended up liking the hotel very much and would stay there again if I went back to Cuzco.

11) Cuzco – food. MAP Café was so fantastic. It was my favorite meal of the trip. The restaurant was great. The ambiance was cool and sophisticated. The food was delicious. I wish there were a MAP Café in Washington. On the first night in Cuzco, we ate at Macondo. It was fun and the food was good (not nearly as good as MAP).

12) Lima. I am very happy we went to Lima. On the morning we left for Lima, I was mad at myself for planning to go to Lima instead of staying an extra day in Cuzco. But Lima turned out to be great. Our tour guide Rosario was excellent. She was very informative, funny, and did a very good job moving us from place to place. The group really loved her. We saw a lot in a short amount of time (we especially liked Plaza de Armas and the San Francisco church).

Costanera 700 was also terrific. Most of the group liked that meal the best (I liked MAP the best). We had a minor problem with the bill. They didn't realize that we had prepaid the meal, but after talking to them for a few minutes, they were OK. I wish we had had more time in Lima to eat. I wanted to go to Pescados Capitales. I also would have liked to have a meal at Astrid y Gaston. But I will save those meals for the next time I come to Peru!! I think those are all of my thoughts. If I have others, I will send them to you. Again, thank you for making our trip so great. I have been looking at my pictures everyday, and they make me smile from ear to ear! I have traveled to many places around the world, but this trip was definitely one of the best – if not the best – that I have taken. THANK YOU so much for helping to make our trip to Peru so incredible. It was so great. You did an amazing job. Everything ran very very smoothly. We had such fun and enjoyed everything that we did. Again, thank you so much. I will recommend Magical Cuzco to everyone I know. You certainly know how to put together incredible vacations!!!!!! MUCHISIMAS GRACIAS. Best, Demetrios

TASTE OF PERU

Jacques Larsen – New York, NY



Dear Club Chef, In January, the Club Chefs of Westchester participated in a fabulous trip to Peru where we spent 10 education-packed days that far exceeded our expectations. The selection of Peru as our culinary destination was initially met with doubt and concern by many chefs and general managers since Peru is only beginning to be accepted as an international culinary force. Two months prior to our departure, Peruvian cuisine was featured in the New York Times. However, prior to that article, Peruvian chefs had been featured in newspaper and magazine articles throughout the U.S. and the rest of the world. We stayed the course in our determination to have Peru as

our 2007 culinary destination, arriving at Lima airport on January 13th to begin our journey.

One of the first of many fabulous meals that we enjoyed was at El Rincon Que No Conoces, (the corner restaurant you don't know), run by Teresa Izquierdo. There, we were exposed to Criolla cuisine which is typical Peruvian cooking, providing the framework to understanding the cuisine. We were introduced to the main ingredients of Peruvian cuisine and the basic combinations that are staples of Peruvian food.

At our first visit to the open market, we were exposed to a large number of produce from Peru, from the mountains to the jungle. There was a wide array of not commonly known ingredients such as achiote, rocoto, aguaymanto, lúcuma and many different varieties of ají, corn and potatoes. In Peru, there are over 2,000 species of potatoes and 55 varieties of corn, more than anywhere else on earth. Additionally, Peru is the number one exporter of both white and green asparagus.

Once we purchased our seafood and other ingredients at the market, we went to the home of Cucho La Rosa, the first chef to introduce Nova Andina cooking to the rest of the world. He has taught most of the leading chefs of Peru and is considered to be the master of ceviche, a famous Peruvian dish. In his kitchen, we were taught how to prepare this fish delicacy properly.

After we left Cucho's kitchen, we were treated to a seven course tasting dinner menu prepared by Gaston Acurio at what is considered to be one of the best restaurant in Lima, Astrid & Gaston. Prior to the dinner, Chef Acurio and his staff prepared approximately 20 varieties of Pisco's cocktails.

During our stay in Lima, we were invited to the home of Mariella Balbi, an established food critic, author journalist, for a lecture on pisco. This white brandy, made from grapes, was once only known in the States due to the pisco sour, a popular drink in the early 20th century. Today, pisco is appearing in trendy Manhattan restaurants and the U.S. Bartenders Guild sent entrants to the 2006 Pan-American cocktail competition held in Lima.

Our next lesson took place at Le Cordon Bleu School in Lima, where we were taught how to



prepare suspiro a la limena and arroz con pato. We also learned an Arabic style of preserving food called escabeche which was brought to Peru by the Spaniards.

From Lima, we traveled to Cusco. Once there, we were given a private tour of Cusco City followed by a marvelous five-course novo andina dinner at MAP Café → which is located at the Museum de Arte Pre colombino. The food was prepared using native ingredients, old recipes and new techniques resulting in a delicious end product.

The next day, we were on our way to the Sacred Valley of the Incas where we visited a ranch, La Hacienda de Huayocari, observing vegetable and cooking demonstrations which displayed the regional cuisine.

While the tastes we discovered in Peru were phenomenal, the tour of Machupicchu, the Lost City of the Incas, was the highlight of the tour and will not be forgotten by anyone who has had the good fortune of being able to travel to this awe inspiring site. The magnitude of these ancient ruins against the breathtaking backdrop of the Andes was mesmerizing.

After Machupicchu, we returned to Cusco for more education, this time at the Blue Ribbon Culinary School of Cusco. That afternoon, after stopping at the open market to purchase our ingredients, we learned how to prepare a classic cusquenian lunch using basic Andean ingredients and classic techniques.

While in Cusco, we ventured to the neighboring towns of Maras and Moray. In Maras, we enjoyed a classic cusquenian cooking demonstration. The tour of Moray, an archaeological site, was an eye opening experience. The ancient Incas were already creating microclimates for cultivating a variety of crops, using retaining walls to create an irrigation system and agricultural terraces.

Once back in Lima, we were introduced to the pachamanca style of cooking which is similar to what we know as a clambake. Marinated poultry, assorted red meats, vegetables, potatoes, all wrapped in banana leaves and cornhusks, as well as earthenware crocks containing a local cheese fundue, rice, chicken legs, fat and whatever needs to be cooked are placed in the pit and covered with more hot stones. Everything is then buried with earth and left to slowly cook for precisely one hour. The result was out of this world.

That evening, after our pachamanca demonstration, we attended a desserts festival at La Trattoria Restaurant. South America television personality, Chef Sandra Plevisani, offers 50 dessert items on her menu from traditional Peruvian desserts like suspiro a la limena to a tiramisu. Chef Plevisani transforms desserts into beautiful pieces of art.

Lunch the next day was served up at A Puerta Cerrada Chef/Owner Javier Wong. He prepared three different ceviches and a chifa style seafood dish. Chifa is a Chinese-Peruvian style of cooking. In October 2006, Chef Wong appeared in a USA Today article describing the explosion of Peruvian cuisine in the States.

Our last dinner in Peru was at Costanera 700 A Puerta Cerrada, which features nobu cuisine. Nobu cuisine is the blending of Japanese and Asian influences with Peruvian cuisine. It was the Japanese who taught the Peruvians to eat fresh fish and the Japanese then adopted



Peruvian ingredients and fused them into their cuisine. The result is a wonderful cuisine bringing the best of two worlds together. Costanera's chef, Humberto Sato, trained Nobu Matsuhisa of Nobu in New York City for six years.

On to other subjects, I would like to remind everyone that the next meeting will be at Shenorock Shore Club where Chef Lenny Phillips will be hosting us on Wednesday the 14th of March at 6 PM. Please call Lenny at (914) if you wish to attend.

The vendor show will be at the Glen Island Club on Tuesday the 27th of March. I have forwarded the menus to the teams captains. We still need more volunteers to ensure the success of the event.

Thank you for your support.
Jacques Larsen

Joyce Staver - Miami, FL

Dear Wendy & Magical Team, I wanted to thank you all for your time yesterday. I learned a lot about your company and the different options available for both culinary and other specialty tours. It is very much appreciated and I enjoyed our time together very much. I look forward to receiving the information next week that we discussed. Have a lovely weekend! Kind wishes, Joyce

Daniel Scovotti - New York, NY

Wendy, I would like to thank you for a very special trip. I had an exceptional time and with every day that went by I was taken back by so many unexpected experiences. By far you have opened my eyes to a beautiful country, culture and exceptional cuisine. Coming from a culinary background I appreciated learning about the many flavors Peru has to offer. Looking back I have to say that you run a top notch company. Everything was planned out to perfection from the time we arrived to the moment we left. I have traveled to many places and I have never felt safer as I did in Peru, from great dinners in Lima to the market places outside of Cusco, and I will never forget climbing the hills of Machu Picchu. These will be great memories that I will take with me forever. I also wanted to ask you about importing goods. I am interested in trying to get samples of Alpaca meat and a few other items that we had tried. If you can advise me in any way please do. Thank you.

John J. Krall - Rye, NY

Hi Wendy, thanks so much for all you did to make such a wonderful and valuable Culinary experience for us all. We all truly appreciate it. Each day was a great surprise exceeding all expectations, and of course I loved the thoughtful presents! I'm sorry I didn't get to say goodbye in person, Jerry and I were both talking about that yesterday. We were all in such a rush to get to the airport on time and probably assumed we would see you there, again my apologies. I look forward to seeing you again soon as we start to put together the charity event. Thanks again for all that you did for us in making a most memorable trip.

Mike Dolan - Bronxville, NY

Hi Wendy, just a note to thank you and your staff for a truly 'magical' culinary education tour of Peru. It could not have been easy to arrange such a tour for a group of professional Chefs. Our group, Club Chefs of Westchester, did not quite know what to expect from Peruvian cuisine on arrival but I can testify that we were all blown away by the depth and quality of this wonderful food. Our guides and assistants were all friendly and efficient and our culinary



instructors were generally first rate. Add to this the incomparable vistas of the Andes and you have a spectacular recipe for a magnificent tour. Thanks again.

George and Kay – Houston, TX

Hi, Peru Gourmands, since Peru, I have been in Detroit, Jackson, Mississippi and Santa Fe. I leave for New York on Tuesday. That is my excuse for not responding earlier. I only had 278 new emails when I returned from Peru, but that number has escalated to 388 unanswered ones at the moment. HELP! Wendy, I promise to do my survey over the Thanksgiving holidays, when you will hopefully be busy with your second wonderful Taste of Peru tour. Oh, what we would give to come back. But the magic of our group could not be repeated. Thank you for this once-in-a-lifetime gourmet journey we will always cherish! Please send mailing addresses so we can put everyone on our christmas card list. We'll send everyone a photo CD of our fabulous EATING experiences. Hugs to all.

Jeremy Harbby - Manhasset, NY

Hi Wendy, it's Jeremy (your favorite chef) from the Club Chef's tour. I was just thinking about our time in Peru and what a great time we all had. I hope all is well with your family and the baby. The busy season for the clubs is about to begin and I have some great memories to get me through the hard times! Please e-mail me if you get a chance, I would love to hear from you. IM sure you are busy trekking another tour around Peru but I just wanted to let you know the experience left a lasting impression on me and the others. If you make it to New York this summer please get in touch, my offer for "a day of beauty" still stands!

Jerry Bourkney - Rye, NY

Hi Wendy, Hope all is well. I saw the boys last night at one our meetings. We are still talking about what a great trip you and your team put together for us. Thank you for all the emails. I still own you my photo's. Please say hi to Anna Maria. Best always.

Peter Haering - Manhasset, NY

Hi Wendy, thanks again for a wonderful tour of your lovely country. Jeremy and I just returned to work this past Wednesday. On a sad note Jeremy's Grandmother past away on the same day so he is in South Carolina. When he returns next week we will come up with a few ideas using Peruvian ingredients for you. We both also have some great pictures and will forward you ASAP. Once again thanks for sharing your cuisine and the very friendly and beautiful country of Peru. Warm Regards.

Betty Serow – Tallahassee, FL

What a wonderful trip this was. The variety was exceptional because the program included both the culinary and the archeological. The chefs we worked with were talented and accommodating, and every morsel we ate was wonderful. The guides were knowledgeable and so pleasant to be with, and each seemed to go out of his way to make our experiences good ones. Machu Pichu and the other Inca ruins were amazing. The location of the Lima hotel, right across from the supermarket and within walking distance of the markets, was wonderful. It was also great to go shopping at the market with Cucho before preparing our meal. Overall, I rate this trip A++, and a real value for the money. Here is the survey, Wendy, I don't think it captures at all what a wonderful trip this was. The variety was exceptional. The chefs we worked with were talented and accommodating, and every morsel



we ate was wonderful. The guides were knowledgeable and so pleasant to be with, and each seemed to go out of his way to make our experiences good ones. The location of the Lima hotel, right across from the supermarket and within walking distance of the markets, was wonderful. It was also great to go shopping at the market with Cucho. Suggestions: don't put late nights before very early mornings, especially the night before the Cuzco trip. I could have used a bit more free time to explore the places we stayed. Also, we could frequently have walked to restaurants - perhaps bussing us there made us arrive in a more punctual way, tho. It might not be a bad idea to poll the group - you did that with us toward the end so we could walk home after such huge meals. It is hard to imagine the trip without the 20 hour marathon - but some days had too much food - Cordon Bleu/Astrid comes to mind. On Machu Pichu day, the buffet was really awful, and I was hungry at night and somewhat traumatized by having to run the gauntlet in the Plaza Major. Perhaps a box lunch for the train and include dinner at the hotel? I could certainly have used fewer pisco sours - there must be other options. I hope I never see another one again! I would have like the cooking classes stretched over the week instead of all up front, but I thought it was a nice blend of cooking/eating and just eating out at wonderful places. Your flexibility and up-beatness were amazing! No matter what happened, you kept smiling and had a new solution up your sleeve. And you nand picked the perfect combo of people for an innaugural voyage! I needed the contact info earlier. Also, it would have helped me greatly to have had explicit instructions on who should be tipped and the generally recommended range. Not knowing how things work in a new country creates unnecessary anxiety. Overall, A++ muchas gracias.

VOLUNTEER TOUR

Larry Regan - Irvington, NV



Wendy, What can I say but thanks! The trip was great and went off very smoothly. We all had a blast. We loved Cuzco and Machu Picchu, the Inkaterra in the Selva was perfect for Lauri and the family. I would highly recommend it to any families not looking to rough it. Anyway, thank you for all your help and advice. We will most definitely send all our friends or persons who are looking to vacation to Peru to your door! Thanks.

John Monroe - Winchester, VA



Gwen and I want to thank you for a wonderful and memorable trip back to Peru. We had a wonderful time. We will try to send you pictures after things settle down a bit but if you don't hear from me within a couple months, send me a reminder email.



Kendra & Brian Morrison – Washington, DC

We took part in your Cuzco Volunteer tour in September and just wanted to let you know how happy we were with the tour in general and the superior quality of the guides we worked with. Juan Cornejo, in particular was excellent. He took us to Huaracundo to volunteer while the transportation strike was in effect in Cuzco. We actually encountered a rather difficult situation with roadblocks and disgruntled residents - which Juan managed to deal with in an extremely rational manner, delivering us safely back to Cuzco. Again, thank you for a great experience in Peru and please forward our sincere gratitude to Juan. Yours.

Renee & Jim Klein – Washington, DC

Hola amigos, Many of you have asked about our recent trip to Peru and our volunteer work in the village of Misminay, so if you'd like to see where these hard working people live with no electricity and no running water, go to Jim's website and click on "Peru 2004 Trip" and there is a link to "Misminay." There is also a write-up about our experiences in this community. Truly a once-in-a-lifetime experience, we highly recommend it! Cheers, Just to let you know we had a GREAT time in Peru. Thanks for organizing such a great trip, everything really met our expectations. Elga was one of the best guides we have had anywhere honestly. Definitely use her again, especially for people/groups who are really interested in the history and culture. (I wouldn't waste her on the folks who just want to shop!) FYI, you might think about adding these things to your info you send out to people in advance: 1) Unlike the U.S. where almost all shops, restaurants, etc., offer both Visa AND Mastercard, we found several places that only took Visa. Typically we travel with a Mastercard and an American Express, so there were several places we had no credit card to use. This was never a problem for us as we always also had cash . . . but others might find it difficult. Here, and in Europe, Visa/MC are virtually interchangeable in that shops usually carry both. 2) We wish we had brought our water bottle carriers. Especially with the altitude, it was important that we keep drinking water -- which we did. But it would have been handy if we had thought ahead of time to bring our straps/carrying equipment for them.

Donald McCracken

Dear Magical Team, Just wanted to thank you SOOOO much for your wonderful hospitality. It was so nice and relaxing to spend time in your home and was great to meet your beautiful children. It made our last day so much more enjoyable than having to spend our time at the airport. How is your husband? I hope it was nothing serious and he is home with you. If you have the chance to let me know how he is, I would appreciate it. I love Peru and it's people and will definitely be coming back with more donations. God bless you and your family and thanks again for everything. It was a pleasure meeting you and working with you. Let's stay in touch. Love, Pam



MISTICAL TOUR

Elektra Soublis – Panama City, Florida



Here is a few photos to help those dreamers plan their trip. It will be unforgettable and all those who hear your stories will follow in your footsteps. I admit the price was a little steep but I wouldnt have changes a thing. Thank you magical, your staff were very helpful and you certainly know what you are doing. I will return once again.

Betsy York – Virginia Beach, VA



I have traveled to Peru several times and I am planning a trip next year also. I can well imagine that some folks might be concerned about doing to the Amazon jungle. I had these concerns before my first trip. I thought it would be hot, humid, and pretty miserable; however, it turned out to be just the opposite. I regard it as one of my favorite parts of the trip. Many of the other travelers said the same thing. The amazon was magical. We traveled through out Peru on the first part of our trip and finished our experience in the Amazon jungle. I traveled with the Association of Research and Enlightenment. It is a spiritual group that studies the principles of Edgar Cayce, a well know psychic. We went to Machu Picchu(2 days), Nasca Lines and a few other towns. We stayed in Aqua Calientes over night. It is located at the base of Machu Picchu. We stayed in Cuzco and took day trips to Munay, Moray, and Ollanytambo. All of these locations are powerful, spiritual places and it is very amazing to be there. All were very beautiful experiences. I can recommend a few shaman in these locations if you are interested in shamanic practices. After all the travel, we went into the Amazon via airplane. We arrived at Maldonado Airport and took a short bus ride to a quaint river location. They loaded us on beautiful canoes and sailed us down the Amazon for a short trip. The luggage followed. The Amazon at the time of year that you are going is so peaceful and beautiful. It is just before SPRING there. The water is calm and the place where we stayed was delightful. I thought that living without HOT water would be miserable and I thought the BUGS would be miserable.....but at this time of year there are no or very few bugs. The water was like taking a shower in a gentle waterfall. The group really came together in the Amazon and the relationships were sealed for life. We took hikes during the day and went to see these gorgeous parrots that hang on the cliffs. It was fascinating. There were a lot of gorgeous sunsets and people seemed to fall into a beautiful harmony that many lacked in the first part of the trip. Some people went canoe riding and others went to see how flks in the Amazon lived. They fun part was the food service. During the day we ate wonderful fresh food and the folks went way out of there way to make sure everyone was happy. In the evening it was very magical. We ate by candle light and everyone got such a sense of relationship with the wonderful meals. They had a generator and had power to make



these wonderful meals. There was good wine there also. People really seemed to be happy there and it put a wonderful ending to a fantastic trip. I think the time of year that you are going is important. I am not sure I would go in the April time period. So, that is the story on the Amazon. I can send you pictures if you would like. They have macaws and other esoteric animals there. People as a whole were thrilled and it seemed like a perfect ending to a wonderful trip. Do you want me to send some photos? Take care.....Betsy York

SPANISH

Ana & Mario Heredia – Elmhurst, NY

Quería solamente tomar el tiempo de agradecerle mucho por todo. Acabamos de regresar del Perú y el tour que usted nos ayudó planear fue excelente. Aunque la verdad que Macchu Picchu bajarlo me dio un poco de miedo pero llegué.....muchas gracias por todo y voy a guardar su nombre y mail para referencia a mis amistades y en el futuro porque definitivamente vamos a regresar. Cuidense mucho

Rafael Castro, - Miami, FL



Un abrazo con agradecimiento pleno. Imprimi el survey y quisiera me digas a donde debo enviarlo. También te voy a enviar una foto nuestra. Un saludo muy afectuoso. Rafael

Cecy y Rick – Paterson, NJ



Aquí les mando unas fotos de nuestra boda. Todo salió bien bonito y la fiesta fue inolvidable. Mis amigos estuvieron bien contentos con el hotel Casa Andina, y todos los servicios de Magical Cuzco Tours. Millón de gracias por toda tu ayuda. Los vamos a recomendar :)

Alex Deutsch – Buenos Aires, Argentina



Gracias por su mensaje en el Sheraton. No sé mucho que escribir salvo que todo estuvo muy bien organizado y coordinado (las visitas, los transfers, y los hoteles. Ya de vuelta en Bs.As. Salió todo súper OK todo en orden el guía Víctor Hugo, como el chofer Juvenal han sido fantásticos, ambos han sido muy buenos muy didácticos y con muchos conocimientos. El hotel en Aguascalientes es magnífico como así también el viaje en tren. Como pensamos volver pronto la consultare nuevamente. Gracias. Alex



Daniel Dichorchi – Argentina

Hola Wendy, te envío este mensaje para contarte que realmente la pasé muy bien en el viaje al Cuzco. Asimismo quiero destacar la excelente predisposición del personal, tanto de quienes me recibieron en el Hotel como de los que se encargaron de cada una de las excursiones. Ni que decirte del viaje al Machu Picchu. Fue espectacular. El viaje en tren, la magnificencia del lugar y todo en torno a una organización en la que todo salió a la perfección (tren, guías, almuerzo, etc). Realmente quiero felicitarte Wendy porque todo estuvo muy bien planificado y me permitió en un par de días nomás llevarme una excelente impresión del Cuzco. Nuevamente gracias y hasta siempre.

Rene y Barbara Aillon – Pittsfield, MA

Nuestro viaje y experiencias en Cuzco y Machu Picchu todo un éxito, realmente hemos tenido una bonita experiencia y nuestro deseo es de estimular a otros para que consigan hacer lo mismo, naturalmente por medio de Uds. En esta oportunidad quiero hacerle llegar nuestra expresión de agradecimiento por haber preparado nuestro paquete tan bien hecho que todo salió bien y sin fallas. Entre los puntos altos está el hecho de que al llegar y salir de aeropuertos que uno no conoce había alguien que ya sabía de nuestra llegada, le aseguro que a uno siente que el alma se le entra al cuerpo cuando uno ve el nombre de uno, y aun mejor cuando los conductores de los vehículos fuesen amables y muy caballeros. Le ruego hacer también llegar nuestro agradecimiento a Pilar Baltazar, Luis Sacedo y Flavia Bertoli, quienes han tenido un papel claramente activo en este viaje tan agradable. Ana Maria reciba nuestro saludo y muchas gracias.

Maria Maldonado & The Maldonado Family – Puerto Rico

Buenas tardes Wendy, fue un placer poder conocernos en Lima. Aún estamos acostumbrándonos a estar de regreso a nuestras casas y trabajos, después de unas vacaciones tan bonitas. De parte de todo el grupo queremos agradecerte todas tus gestiones y esfuerzos en preparar nuestro viaje, fue realmente excepcional!!! Muchas gracias.

Rosario Navas – San Francisco, CA

Hola Wendy, muchísimas gracias, por tu correo, si realmente tuvimos un tiempo muy bonito, yo creo que Leticia y Al tuvieron unos problemas, en el aeropuerto para irse al Cuzco pero a veces tu sabes, pasan cosas. Saludos.

Jose Quiroga – San Antonio, TX

Señora Wendy, Mi viaje a Perú fue un éxito, y estoy muy contento con todo, fue una experiencia maravillosa que nunca olvidaré, una vez más muchas gracias por todo.

Arantza Garcia - San Antonio, TX

Just quick note of thanks for a great trip you planned for my father, Jose Quiroga. All your planning, and your professional staff on land made his trip a go smoothly, interesting, and a memory of a life time. We will certainly refer your company to all and family, Sincerely.

Willie Wong - Chicago

Hola Pilar, ya se de que mañana sale Ud de vacaciones, solo quería agradecerle todas las atenciones recibidas por Ud y, agradecerle por sobre todas las cosas, lo bien de que uno se



siente cuando la eficiencia florece de acuerdo a la necesidad. Muchas gracias por todo, espero de que se divierta mucho en sus vacaciones, relájese de que la vida es mas corta que de lo que uno se lo imagina, de que el tiempo vuela y de que para ese entonces el 18 de Abril ya sucederán mas cosas por venir. Dios guarde a Ud.

Virginia & Carlos Rodriguez – Madrid, España – 04/05/04

Hola Brian: Ya estamos de vuelta en España y trabajando normalmente desde hace una semana. Tengo que decirte que el trato con vosotros ha sido estupendo pero hay algún tema que nos gustaría que no se olvidara: al final los billetes de bus a Machu Pichu los pagamos y los perdimos, la culpa a lo mejor no fue vuestra pero desde luego nuestra no, no sé si lo habréis recuperado después, lo que me extraña es que la compañía se haya quedado con el dinero de todas las anulaciones. Creo que debéis de mejorar el tema de la recogida de los clientes, en 13 días hubo 2 problemas: como ya sabrás al llegar a Cusco tuvimos que pagar nosotros un taxi que nos llevara al hotel después de estar esperando media hora en el aeropuerto y al llegar a Lima, desde Puerto Maldonado, tuvimos que llamaros para que vinieran a recogernos porque allí no había nadie. Simplemente queríamos que lo supieras puesto que vivís de ello, como te he dicho el trato humano ha sido inmejorable. Un saludo,